

BNU Employee Satisfaction Survey

January 2026

Demographics (will be needed for every respondent. Can be automatically collected through CMS data)

Gender

School

Department

Qualification

Academic rank/designation

Employment status

Length of service with organization

Total work experience

Questions (5-point likert scale: 1: extremely dissatisfied, 2:8 Dissatisfied, 3: Neutral, 4:Satisfied, 5:Extremely Satisfied)

1. Satisfaction with the overall culture of the university
2. Satisfaction with the support for innovation
3. Satisfaction with autonomy in choosing professional approaches for performing your duty
4. Satisfaction with transparency in academic and administrative decision-making
5. Satisfaction with communication from university leadership
6. Satisfaction with opportunities to provide input in academic matters
7. Satisfaction with workload
8. Satisfaction with workload assigned in addition to core duties
9. Satisfaction with opportunities for professional development and training
10. Satisfaction with salary structure
11. Satisfaction with compensation relative to workload
12. Satisfaction with quality of workplace, classrooms, and other facilities
13. Satisfaction with IT and technical support for teaching and research
14. Satisfaction with responsiveness of other offices
15. Satisfaction with overall campus environment and facilities
16. Overall satisfaction with working at the university
17. Satisfaction with sense of belonging to the institution
18. Likelihood of recommending the university as a workplace to others

Open-Ended (Optional)

19. What are the university's key strengths?
20. What areas need the most improvement to enhance your satisfaction with the job?