

How to Pay Your Miscellaneous Fees \ Fines Using the Zindigi App

1. **Download and Login:** Install the Zindigi App on your smartphone and log in.
<https://play.google.com/store/apps/details?id=com.wallet.zindigi&hl=en&gl=US&pli=1>
2. **Go to Payments:** Tap on the "Payments" option.
3. **Select Education Fees:** Choose the "Education Fees" category.
4. **Select Company:** Pick "Beaconhouse National University" from the list.
5. **Enter Your Consumer Number:**
 - a. Log in to your CMS portal.
 - b. Navigate to **Student Financial > Miscellaneous Fee.**
 - c. Find your **Challan Number**—this is your consumer number.
6. **Fill in Your Name:** Enter your name as required and proceed to pay.

Important Notes:

- **Payment Confirmation:** After payment, check your CMS portal to ensure your challan is marked as "Paid."
 - If it still shows "Unpaid," first **refresh your browser.**
 - If the issue persists, contact the **BNU ITRC Help Desk** for assistance.
 - Contact Details of ITRC Help Desk : 042-38100156 Ext :100,200
- Only **Miscellaneous Fees** and **Fines** can be paid via the Zindigi App.
- **No Cash Policy:**
 - Do not pay cash to any university official.
 - If someone demands cash, report it immediately to accounts.finance@bnu.edu.pk.